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Hectronic

*Smart solutions for
parking and refuelling*

CityLine

CityLine is a modern solution for intelligent on-street parking management. CityLine users will have access to critical commercial information from their parking machines. Accessed from anywhere in the world 24/7, users can view and check the parking ticket machine status and make necessary changes or updates.

Greater flexibility and transparency
Remote access to all parking information, around the clock. PC, laptop, mobile phone - any device that can access the Internet using a browser and Flash Player can use CityLine. For Android and iOS devices we have a special application in order to monitor the parking machines. All data and settings are stored centrally on a secure server data base.

Simple commissioning and operation
No installation is required – CityLine is a web-based solution. This well-structured and uncluttered user interface is quick and intuitive in its design. An online help function and an online user manual offer speedy assistance if required.

Highest security standards
Your connections are established via secured and encrypted data channels. The data is stored within a data base. The access to the data base is protected with user name and password. In the backup process, the whole data base is stored. Therefore the data is still protected in the same way by the user name and password protection of the data base. All data is strictly assigned to a mandator and every user may only see data of that mandators, he is registered to.

Maintain operational readiness
All functions of the parking ticket machines are monitored in real time. Any warning/error notifications are forwarded immediately to the service organisation.

Economic and ecological savings potential
Using CityLine, processes such as service calls and collection trips can be analysed accurately and then optimised. CityLine thereby not only saves money, but it also has a positive environmental impact.

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CityLine Features

■ **Live Monitoring**
tracks real-time status information. Status messages can be shown in a table which can be easily customized according to customer specific needs. Necessary information can be exported to further application programs, like MS Excel and PDF. Using the innovative Google Maps technology, the status messages are presented in a user friendly manner. Live Monitoring's Dashboard view, offers a complete management overview.

■ **Configuration**
Our Citea parking machine connects easily with CityLine and all tariff changes or configuration changes can be done quickly and conveniently.

■ **Statistics**
supplies all the reporting data that our customer will need to make informed decisions. Parking revenues, parking times, service calls, etc. can be shown in numerous forms and can be exported to MS Excel and PDF.

■ **Actions**
streamlines the service effort. Users can create a To-Do List where a task overview can be shown and managed.

■ **Notification**
informs service engineers and the service office immediately via e-mail or SMS, thus facilitating timely correction of faults.

■ **CityLine Mobile**
Newest application for Android and iOS smartphones enables users to check the status of a particular installation. All status messages will be shown in a List, Map and Chart format.

■ **Parking Bay Enforcement Web**
designed for parking bay type installations in order to have an easy way for enforcement. Parking Bay Enforcement Web can be launch on a PC or smartphone and allows for effective enforcement bay.

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