

RETURN MATERIAL AUTHORIZATION

Customer: _____ City: _____ Phone: _____

Contact Name: _____ Date: _____ Fax: _____

Items delivery address: _____

Reason for Return:Return for Repair Return for Credit Return for Replacement

Product code Description	Serial N°	Quantity	Invoice Nr°	Invoice Date	Brief description of defect or problem/Reason for Return

Reserved to SCAE

RMA N.:

Customer Code:

Send to e-mail RMA@scae.net**R.M.A. Clauses:**

This form must be carefully filled in entirely otherwise it will not be taken into consideration;

The above listed material will have to reach our factory within 15 days; the material received after such period will not be accepted;

The R.M.A. number must be indicated either on your shipping document and on every package containing the returned material; the packages without RMA number on them will not be accepted;

The products under this RMA authorization should be once shipped altogether and according to the above indicated quantity;

Any goods shipped in excess, defect or different from the one listed in this RMA form, will cause this authorization to fail; the goods will be therefore rejected to sender.

The products arrived to our stock house will not be repaired nor replaced in case: 1- they have been unduly opened, 2- they don't have our identification label, 3- they arrived in packages not suitable for transport.

For each product found without any claimed defect, a cost will be charged according to the time spent for evaluating the presumed fault.

Material returned for credit or replacement will be accepted and processed upon SCAE unquestionable judgement.

ATTENTION: Goods shipped carriage forward will not be accepted

We understand and accept the above RMA clauses

Customer stamp and signature as accepting RMA clauses